



NCSD Water Conservation Program

Water Flow Monitor Installation Rebate

Program and Submittal Information

NCSD offers an at the meter monitoring program, WaterSmart, that issues emails if irregular water flow is detected at your property and allows the homeowner to track their properties water use. However, there are devices available that also detect irregular flow and allow for remote shut-off of water coming into the home. Flow Monitor devices recognize patterns in your home's water use and in the case of an emergency, can assist with remote shut off to the water from entering your home, preventing damage, and saving you on cost from renovation costs. NCSD is offering a rebate for those devices that are installed in-line after the meter, on the consumer's property, provide the ability to remotely shut off water supply, and require professional installation. The Water Flow Monitor Installation Rebate is intended to help customers offset the cost of the installation services of a licensed professional by offering a rebate of up to \$150.

APPLICATION PROCESS

- 1) Complete the Water Flow Monitor Installation Rebate application.
- 2) Supply the dated invoice issued by the licensed contractor/plumber for the device installation.
- 3) Supply proof of purchase for the installed device.
- 4) The above rebate materials can be submitted:
 - Via email. Please submit the rebate application and the invoice as attachments to customerservice@northstarcsd.org
 - In-person or by mail at:
Northstar Community Services District
Attn: Water Flow Monitor Installation Rebate
900 Northstar Drive
Truckee, California 96161

After verification of account holder's name and/or service address, refund checks will be processed within 30-days, and mailed to the mailing address on account, unless a different payee or mailing address is requested on the rebate application.

PROGRAM RULES AND REQUIREMENTS

- The applicant must be a Northstar Community Services District customer.
- Device must assist with the remote shut off to water services at the property, other technology will not be approved by NCSD.
- One rebate per NCSD account per year.
- Rebate not to exceed the cost of installation.
- NCSD disclaims all liability from taxes incurred or any property damage or loss that may arise because of the applicant's or contractor's participation in this program.
- This rebate offer may be discontinued at any time by NCSD.
- Applicant allows verification of repair by an authorized NCSD representative.
- This programs rebate is available on a first come – first served basis until the annual budget allotment is exhausted



NCS D Water Conservation Program

Water Flow Monitor Installation Rebate Application Form

To qualify for this program, the applicant must be an NCS D water customer, and the installation must be conducted by a licensed contractor and participant must have an active water account with NCS D. The customer must complete the below information and have the form verified and signed by NCS D staff.

CUSTOMER INFORMATION (TO BE COMPLETED BY CUSTOMER)

Applicant Name:	NCS D Account #:
Service Address:	
Mailing Address:	
E-mail Address:	Phone Number:
Make/Model of Device:	Date of Installation:
By signing this form, I acknowledge that I have read, understand, and agree to all Terms and Conditions for this program. I agree, if requested, to allow a District representative to inspect the installed clothes washer.	
_____	_____
Customer Signature	Date

NCS D OFFICE VERIFICATION (TO BE COMPLETED BY NCS D OFFICE STAFF)

Date Received:		
Licensed Contractor Name:		
Receipt from a Licensed Contractor:	Yes	No
Staff Verification:	Approved	Rejected
Rebate Amount:		
_____	_____	
NCS D Authorized Signature	Date	